



American Guardian's Response Team

Agent Guide

Product Questions, Agent Set Ups,	844.654.7877, Opt. 2
Client Services Team.....	ClientServices@agws.com
Training, and User Support	844.654.7877, Opt. 1
Client Services Team.....	ClientServices@agws.com
New Dealer Set Ups/Rate Cards Requests	844.654.7877, Opt. 3
Dealer Set Up Team.....	DealerSetup@agws.com
Commission	800.579.2233 Extension 4995
Commissions Team.....	Commissions@agws.com
Product Development	800.579.2233 Extension 4182
Product Development Team.....	ProductDevelopment@agws.com
Reinsurance, Retros, and Capital Advance	800.579.2233 Extension 4996
Reinsurance Team	Reinsurance@agws.com
Presentation Kits and Supplies for Dealers	800.579.2233 Extension 4294
Marketing Team.....	MarketingSupplies@agws.com
Dealer Remittance (Over/Shorts)	800.579.2233 Extension 4192
Accounts Receivable Call Group.....	AR@agws.com
Mechanical Claims Authorization Questions	800.579.2233 Extension 4004
Authorizations Team.....	AuthorizationQuestions@agws.com
GAP Claims Questions	800.579.2233 Extension 4005
GAP Claims Team.....	GAPClaims@agws.com
Contract Coverage Questions	800.579.2233 Extension 4001
Claims Team.....	CustomerService@agws.com
Appearance Products Claims and Questions	800.579.2233 Extension 4001
Claims Team.....	APClaims@agws.com
Cancellations Questions	800.579.2233 Extension 4193
Cancellations Team.....	Cancellations@agws.com